



London Scholars

Housing Application Guide

Northeastern University London

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Timeline & Important Deadlines

Stay on top of the key dates to ensure a smooth housing application process. Missing deadlines could limit your housing options — so be sure to mark your calendars with the important dates below.

May

- May 13: Housing pre-application opens
- May 19-23: Housing “How-to” and Q&A sessions.
- May 30: Pre-application closes.

June

- June 9: Roommate grouping opens on StarRez
- June 13: Students under 18 and/or with reasonable adjustments allocated by staff
- June 20: Deadline to create or join roommate groups
- June 24-27: Housing selection available
 - June 24-25: Selection opens for shared apartments & ensuites with roommate groups.
 - June 26-27: Selection opens for studios and shared apartments/ensuites without roommate groups.

July

- July 18: Deadline to select housing
- July 19: Students without completed applications/selections placed by staff
- July 25: Confirmation of room assignment.

August

- August 1: Room Swap Procedure opens
- August 8th: Deadline for Room Swap requests
- August 11th: Confirmation of Room Swaps
- August 30th: Deadline to complete housing induction & sign accommodation agreement.

We also recommend students join our [NU London Housing discussion board](#) for additional reminders about deadlines, announcements, and to connect with fellow students beginning their studies at Northeastern University London in the fall.

Residence Halls & Room Types

This year, we're excited to partner with four Residence Halls near Northeastern University London's campus. During the 2025-2026 academic year, students will reside in Chapter Aldgate, Chapter Spitalfields, Scape Shoreditch and Unite Hayloft Point.

All our Residence Halls offer a range of room types to fit your preferences, including:

- Shared Apartments: private bedroom, shared bathroom and kitchen.
- Ensuite Rooms: private bedroom, private bathroom, and shared kitchen.
- Studios: private bedroom, private bathroom, private kitchen.

So, whether you're looking for a private space or hoping to share with roommates, there's something for everyone. Regardless of the room type selected; all students have a private bedroom.

Chapter Aldgate

Positioned close to Aldgate Underground station, Chapter Aldgate offers easy access to various universities and colleges, complemented by excellent transport connections across the city. It provides premium student living, ensuring residents can focus on their studies and fully enjoy their time in London. Experience the vibrant student lifestyle in trendy East London at Chapter Aldgate student accommodation.

Room Types: Studio Rooms & 4-person Ensuites

Address: 1-2 Education Square, London, E1 1FA

Amenities: free superfast Wi-Fi, a 24-hour onsite team, nighttime security team, onsite gym, onsite laundry, social spaces, courtyard, and cinema

Chapter Spitalfields

Situated a mere minute's walk from Liverpool Street Underground station, Chapter Spitalfields student accommodation boasts a 32nd-floor bar offering panoramic views of London. Being close to landmarks such as the historic Spitalfields Market, the renowned Tower of London, and the vibrant Brick Lane area gives students the opportunity to experience London's distinctive culture firsthand.

Room Types: Studios, 2 person & 4 person apartments, 4 person ensuites

Address: 9 Frying Pan Alley, London, E1 7HS

Amenities: free superfast Wi-Fi, a 24-hour onsite gym, nighttime security team, onsite team, onsite laundry, library, karaoke room, cinema room, and games area

Scape Shoreditch

Scape Shoreditch student accommodation is conveniently situated just a 3-minute walk from Old Street Underground station. Discover spacious studios, with large recently refurbished communal spaces for studying, socialising and relaxing in with friends.

Room Types: Studios

Address: 45 Brunswick Pl, London, N1 6DX

Amenities: 24/7 gym, cinema room, spacious communal area, study zones, laundry room, games area and a roof terrace

Unite Hayloft Point

Hayloft Point boasts a prime location for students in London, just a minute's walk from Aldgate Underground station, providing easy access to various universities. Situated near Brick Lane—one of the city's trendiest streets—it offers a vibrant atmosphere filled with street art, vintage shops, and diverse street food options. Plus, top attractions like Spitalfields Market are right nearby, ensuring there's always something to discover.

Room Types: 4-9 person ensembles.

Address: 4-6 and 16-22 Middlesex Street, London, E1 7JH

Amenities: a performance and exhibition area, a cinema room, free gym on site, karaoke, vending machine, and common rooms with study facilities.

Housing Application Process

Our application process is straightforward, and completing all three stages gives you the best chance of securing your preferred Residence Hall and room type. **Remember, housing is selected on a first-come, first-served basis!**

Here are the three primary stages:

- **Step 1: Pre-Application Form** – Getting to know students and their interests.
- **Step 2: StarRez Portal** – Using the Housing portal to select rooms and roommates
- **Step 3: Pre-Move in Tasks** – Completing induction and housing agreements

Students that do not complete every step or have an unfinished application will be assigned a room by the London Housing Team once the selection window closes

Stage One: [Pre-Application Form](#)

This is your first step and helps us get to know you better! Please keep in mind that submitting the Pre-Application and indicating your preferred room type does **not** guarantee that you will receive your chosen room type during housing selection. Instead, it provides valuable insight for the Northeastern University London Housing Team's summer planning.

In the Pre-Application form, you'll submit:

- **Your Personal & Academic Information** – Helps us maintain accurate records.
- **Room Type Interest** – Your choice will determine if you are looking to complete the shared housing or solo housing application process.
- **Reasonable Adjustments** – Inform us if you have a registered reasonable adjustment with DAS that could affect your housing assignment. Find out more about Reasonable Adjustments [here](#).

Stage Two: StarRez Portal

The next stage will require you to access the Northeastern University London Housing Portal via StarRez.

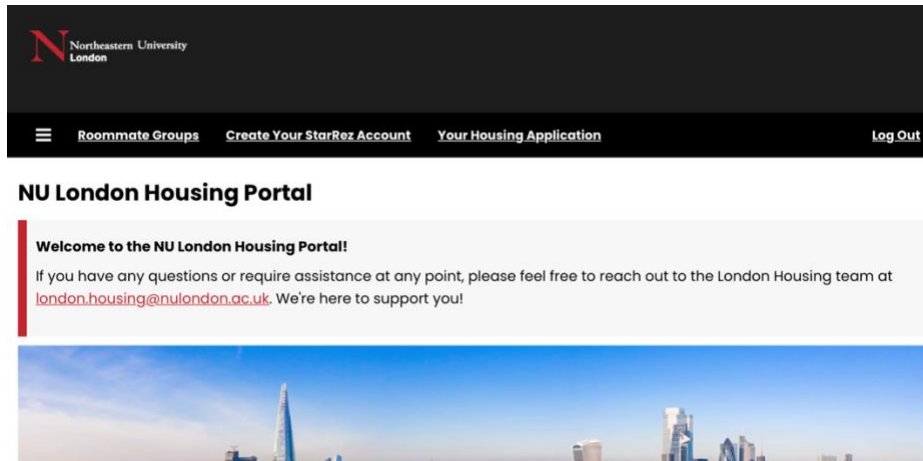
StarRez is our dedicated platform where you'll complete all the key steps for your on-campus housing journey. Within the portal, you'll be able to create your Roommate Group, select your room as part of your Housing Application, complete your induction modules, and sign your Housing Agreement.

Creating a StarRez Account

You'll receive an email when it's time to set up your StarRez account. **Please note: You won't be able to create an account until your information has been imported by the NU London Housing team, and you receive this notification.**

To access the portal, click here: [Northeastern University London Housing Portal](#). Once you've received the setup email, follow these steps to create your account:

1. Create an account by clicking the "Create Your StarRez Account" tab on the homepage.



- Please create your account by using your **Northeastern email address** (i.e., paws.husky@northeastern.edu).

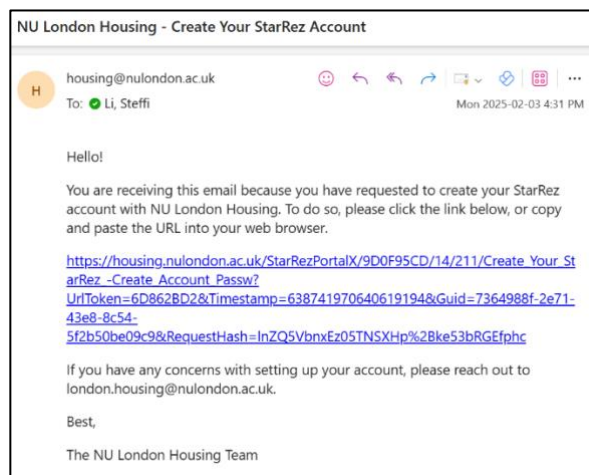
Create Your Account

If a match was found, you will receive an email shortly.

Email:

If no match was found, it likely means you either entered an incorrect email address (e.g., not your Northeastern email), or your information has not yet been imported into StarRez.

- You will then receive an email that includes a link to create your account password. Please note: your username is your Northeastern email address.



Create Your StarRez Account

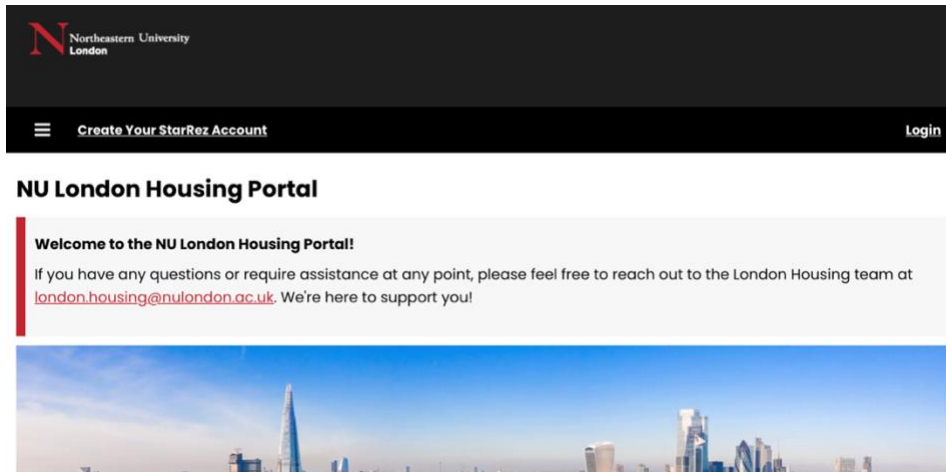
Create Account Password

Username (Email Address):

New Password:

Confirm New Password:

- After setting your username and password, you can Login by clicking the tab located on the right side of the homepage. You are now ready to complete all Northeastern University London housing processes.



Using StarRez

Once you've created your account in StarRez, it's time to:

- **Form Your Roommate Group** – Create your Roommate Group for the academic year in StarRez before room selection. To learn more about forming your Roommate Group click [here](#). *Students who selected a studio as their preferred room type will skip this step in StarRez.*
- **Select your Room during Room Selection** – Pick your Residence Hall and Room Type directly in StarRez. To learn more about self-selecting your room click [here](#). *The process will differ based on your roommate preferences and requirements, so be sure to read the guide carefully.*

Stage Three: Pre-Move-In Tasks

Stage Three of the Housing application process includes all the things you need to complete over the summer prior to arriving in London. Here's what to expect in late July/early August:

- **Confirmation of Your Housing Assignment**– Expect an email with your final housing details a week after the room selection deadline.
- **Complete Induction** – Log into StarRez to complete our induction modules.
- **Sign Your Housing Agreement** – Once you have completed your housing induction, you will be prompted to sign your housing agreement.
- **Room Swap Opportunity** – Want to make a change? You'll have the opportunity to swap rooms before move-in day. *While you won't be able to submit a response until the form opens, the room swap conditions will be shared with you on 25th July.*

Additional Considerations

NU London Residence Services understands that there is a lot to consider when picking your housing for the upcoming academic year.

At Northeastern University London, we are committed to ensuring an inclusive and supportive living environment for all students. We recognise that some students may require specific accommodations due to disabilities, medical conditions, or other personal circumstances. Our aim is to provide reasonable adjustments that help students fully engage with university life while maintaining the academic integrity of our programs.

Reasonable Adjustment Requests

A reasonable adjustment is a modification or support measure provided by the university to remove barriers that a disability may present. These adjustments ensure equitable access to education and university life without compromising academic standards.

To request reasonable adjustments, students must register with Northeastern's [Disability Access Services](#) and provide appropriate supporting documentation, such as:

- Medical reports or notes from a general practitioner (GP)
- Assessments from an educational psychologist
- Reports from a psychiatrist or other relevant medical professionals

There are four categories of reasonable adjustments that housing can be taken into consideration when making housing assignments:

1. **Proximity to campus:** For students with mobility concerns or medical conditions that require easier access to campus facilities.
2. **Ground-floor or accessible rooms:** For students with mobility impairments or conditions that make stair access difficult.
3. **Studio rooms for students requiring a controlled environment:** For students with medical, sensory, or psychological conditions that necessitate a private living space.
4. **Dietary restrictions** – For students whose dietary restrictions qualify as a disability under DAS, such as Celiac disease.

Reasonable housing adjustments for students with disabilities or medical conditions are considered on a case-by-case basis. While we strive to meet all requests, some accommodations may be subject to availability.

If students believe they need a housing adjustment in London, regardless of their current registration status with DAS, we ask that they indicate this in the [Pre-Application](#). This allows NU London Housing to monitor approved adjustments with DAS and NU London Student Support to ensure that all student needs are taken into consideration during the housing application process.

Students with approved reasonable adjustments on file with DAS will be matched to a room that fits their needs, as determined by supporting documentation. NU London Housing Team will share room information with students and then allocate them to said room.

Students placed with assistance from staff due to reasonable adjustments do not need to complete Housing Selection.

Students Under the Age of 18 (Minors)

Students who are under the age of 18 as of September 1st, 2025, will not be able to select their own room during the housing process. Instead, NU London Housing staff will carefully allocate rooms to ensure compliance with UK safeguarding laws and to guarantee students are housed appropriately in line with NU London and UK safeguarding procedures.

Please be aware that only a select number of our buildings are approved to accommodate Under-18s; as such, options are limited to Chapter Aldgate or Unite Hayloft Point.

Students under 18 as of September 1st, 2025, do not need to complete Housing Selection in June but should still submit a pre-application.

Frequently Asked Questions (FAQs)

Can I Look to Stay in Alternative Accommodation?

No. The London Scholars program is a residential experience, so students are required to live in university-sponsored and managed housing during the program. These live-in opportunities will be structured, and there will be live-in staff available 24/7 through various modes to ensure that students are supported in their personal and professional journeys.

Can I book directly with the provider to ensure my preferred building & room type?

No, students should not be booking with the provider directly. NU London has secured rooms within our partnered residence halls for all students on Northeastern's London campus. London Scholars are required to complete their housing selection through the outlined process on StarRez to ensure students reside within the carefully curated NU London residential community among their peers and live-in staff members.

Is a Meal Plan Included?

No, NU London does not offer a meal plan. When in London, residential buildings will have a full kitchen (mini fridge and stovetop) in each student apartment. It is expected that students provide funding and cook their own meals. This is typical for a UK college experience.

Are there any additional fees and/or deposits required to secure housing?

No. NU London housing costs are included in the London Scholar program fee. Students will not pay any additional fees or deposits to secure housing before or during the program. If any damage or cleanliness issues are identified during a check-out inspection, students may be charged after the conclusion of the program. Additionally, students cannot pay Northeastern and/or Northeastern University London to guarantee a room type or building.

What is included in my room?

Upon arrival, all London Scholar students will find a Kitchen and Bedding pack in their room. Ensuities and shared apartments are provided with a Kitchen packs scaled to match the number of occupants:

- Bedding Pack – Duvet with cover, fitted sheet, pillows, and pillowcases.
- Kitchen Pack – Pot, pan, mug, plates, bowl, cutlery, and essential utensils.

Please note: Towels and additional personal items are not included and must be purchased separately.

How can I tour the Residence Halls?

Students and their families are welcome to tour the Residence Halls, but advanced booking is required. All tours can be booked with the housing provider directly using the information provided below. However, please note that the residence halls are occupied all year round and specific rooms and/or room types may not always be viewable on tours. Please mention that you are enquiring about Northeastern University London student rooms when booking.

- Chapter Aldgate: 11:00 AM – 4:00 PM (7 days a week) - Call +44 (0) 20 3675 9192
- Chapter Spitalfields: 11:00 AM – 4:00 PM (Monday to Friday) - Call +44 (0) 20 3675 9210
- Scape Shoreditch: 11:00 AM – 4:00 PM (Monday to Friday) - Book on their [website](#)
- Unite Hayloft Point: 9:00 AM – 7:00 PM (7 days a week) - Book on their [website](#)

Important Resources

Creating & Joining Roommate Groups

Review our guide on how to create and join roommate groups using the StarRez portal. In this guide we provide step-by-step instructions on everything relating to roommates, the dos and don'ts of creating and joining groups, as well as information on our same-gender and all-gender housing requirements. View our guide [here](#).

Room Selection Process

Review our guide on how to select your room (solo applicant) or shared apartments/ensuites (roommate group leaders) during your eligible housing selection process in June. Our step-by-step guide provides detailed instructions and photographic instructions to ensure you feel prepared to secure the best room for you or your group. View our guide [here](#).

Stay Connected

Housing “How-To” and Q&A Sessions

Join one of our info sessions to get all your questions answered:

- [NU London Housing Overview](#): Monday, May 19 at 11:00 a.m. (EDT)
Join Residence Services to learn more about residence halls and room types.
- [StarRez Portal Guide](#): Wednesday, May 21 at 11:00 a.m. (EDT)
A step-by-step walkthrough of account setup, roommate selection, and room selection.
- [Roommate Matching](#): Friday, May 23 at 11:00 a.m. (EDT)
How to find potential roommates and create your Roommate Group via StarRez.

Click the hyperlinks above to register for each webinar. Can't attend live? Don't worry—each session will be recorded and shared with students afterward on the [Microsoft Discussion Board](#).

Book Appointments with NU London Housing

You can also book a 1:1 appointment with our Senior Housing Officer through [this link](#), or contact us anytime at london.housing@nulondon.ac.uk if you have any questions.