

Semester In
Housing Application Guide
Northeastern University London

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Timeline & important deadlines

Stay on top of the key dates to ensure a smooth housing application process. Missing deadlines could limit your housing options — so be sure to mark your calendars with the important dates below.

May

- **12 May:** Details about the Northeastern University London housing application are sent via email
 - Students can begin to submit the Pre-Application Form
- **20 May:** Housing “How-To” / Q&A session
- **30 May:** Deadline to submit Pre-Application Form

June

- **13 June** – Notification of housing assignments via StarRez

July

- **18 July:** Deadline to request changes to room assignments
 - This may include opting to live outside of our residence halls or submitting a roommate request
- **25 July:** Reminder of housing assignments and instructions on completing induction and signing your housing agreement

We also recommend students join our [NU London Housing discussion board](#) for additional reminders about deadlines, announcements, and to connect with fellow students beginning their studies at Northeastern University London in the fall.

Residence hall and room type

This year, Semester-In students will be allocated to a room in a **2-Bedroom Apartment** in **Chapter Spitalfields**.

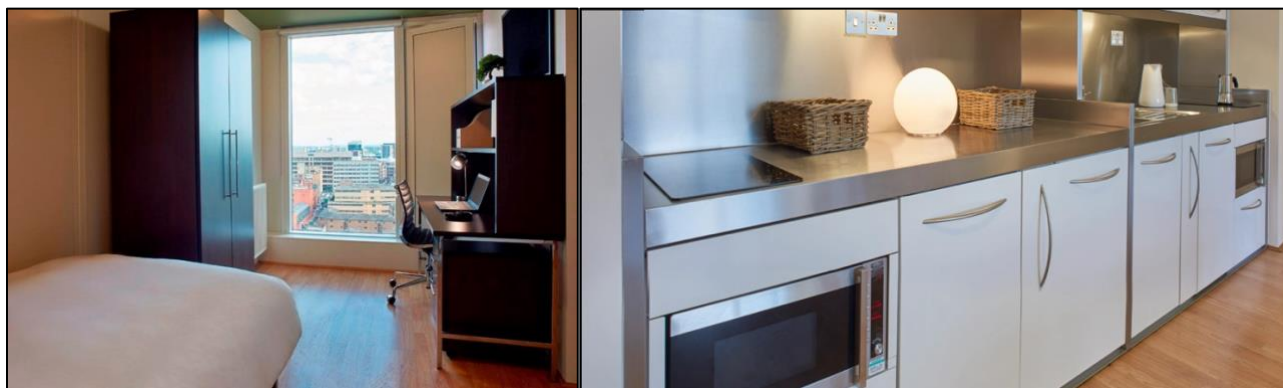
Situated a mere minute's walk from Liverpool Street Underground station, Chapter Spitalfields student accommodation boasts a 32nd-floor bar offering panoramic views of London. Being close to landmarks such as the historic Spitalfields Market, the renowned Tower of London, and the vibrant Brick Lane area gives students the opportunity to experience London's distinctive culture firsthand.

Address: 9 Frying Pan Alley, London, E1 7HS

Amenities: free superfast Wi-Fi, a 24-hour onsite gym, onsite team, onsite laundry, library, karaoke room, cinema, 32nd floor bar, and games area.



2-Bedroom Apartments feature a private bedroom with a small double bed, personal study space, and storage, alongside shared bathroom facilities and a shared kitchenette. These apartments are designated as same-gender housing and are shared with other students in the Semester-In program. Please note that due to maximum capacity, it is possible that you may be paired with a student from a different Northeastern University London program. If you have a preferred roommate, you can include their details in your Pre-Application Form; however, both students must request each other to be assigned together.



Housing application process

Stage one: [Pre-Application Form](#)

This is your first step and helps us get to know you better! It provides valuable insight for the Northeastern University London Housing Team's summer planning.

In the Pre-Application Form, you'll submit:

1. Personal & academic information

Providing accurate personal and academic details helps Northeastern University London maintain up-to-date records and ensures that your housing assignment aligns with your academic needs.

2. Housing plans for 2025-2026

Students must indicate whether they plan to reside in Northeastern University London housing or opt out. Staying in Northeastern University London residence halls is strongly encouraged, as it offers access to Residence Life services, social engagement opportunities, and dedicated support from staff. However, students who choose to live off-campus are fully responsible for securing their own accommodation. To assist with this, Northeastern University London provides a [Guide to Navigating the Rental Market](#), which offers helpful tips on finding and securing private housing. Students can also schedule a one-on-one appointment with the Northeastern University London Housing Team for personalized support. For further assistance, email london.housing@nulondon.ac.uk.

3. Roommate preferences

Students who wish to request a specific roommate can provide their details in this section. While Northeastern University London will make every effort to accommodate requests, availability and housing assignments are subject to space constraints and compatibility considerations. To connect with other Semester In students and explore potential roommate matches, please use our [Microsoft Discussion Board](#) to start a conversation.

4. Reasonable adjustments

If students believe they need a housing adjustment in London, regardless of their current registration status with DAS, we ask that they indicate this in the [Pre-Application](#). This allows NU London housing to monitor approved adjustments with Disability Access Services (DAS) and NU London Student Support to ensure that all student needs are taken into consideration during the housing application process. For more information on reasonable adjustments, please click [here](#).

Stage two: Pre-move-in tasks on StarRez

The next stage will require you to access the Northeastern University London housing portal via StarRez.

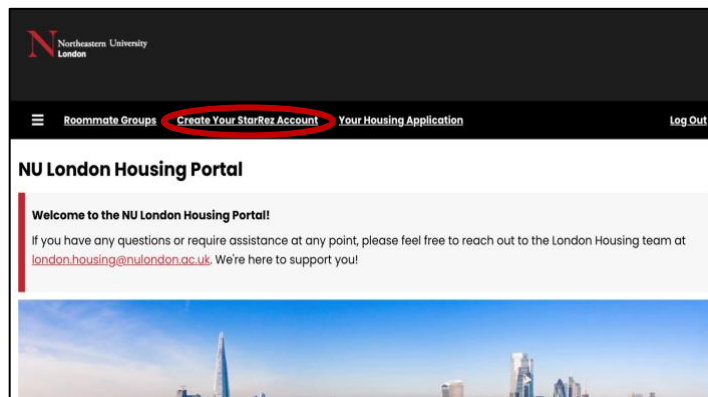
StarRez is our dedicated platform for completing all essential steps before your move-in. Through the portal, you'll be able to complete the residence life induction modules and sign your housing Agreement.

Creating a StarRez account

You'll receive an email when it's time to set up your StarRez account. **Please note: You won't be able to create an account until your information has been imported by the NU London Housing Team, and you receive this notification.**

To access the portal, click here: [Northeastern University London Housing Portal](#). Once you've received the setup email, follow these steps to create your account:

1. Create an account by clicking the "Create Your StarRez Account" tab on the homepage.



2. Please create your account by using your **Northeastern email address** (i.e., paws.husky@northeastern.edu).

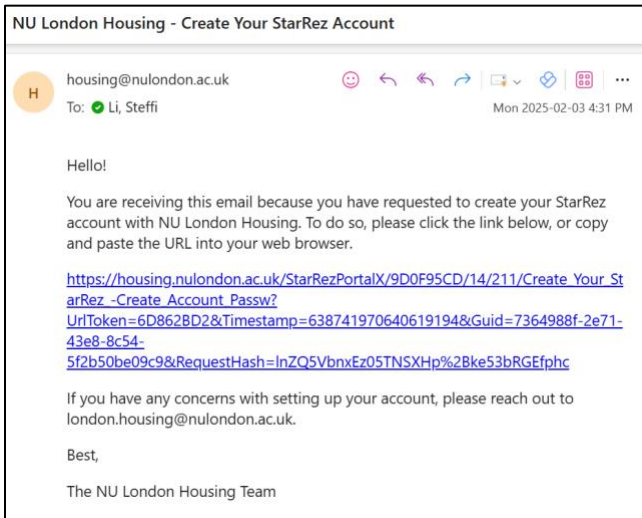
Create Your Account

If a match was found, you will receive an email shortly.

Email:

If no match was found, it likely means you either entered an incorrect email address (e.g., not your Northeastern email), or your information has not yet been imported into StarRez.

3. Once you receive the email, click the link to create your account password. Please note: your username is your Northeastern email address.



Create Your StarRez Account

Create Account Password

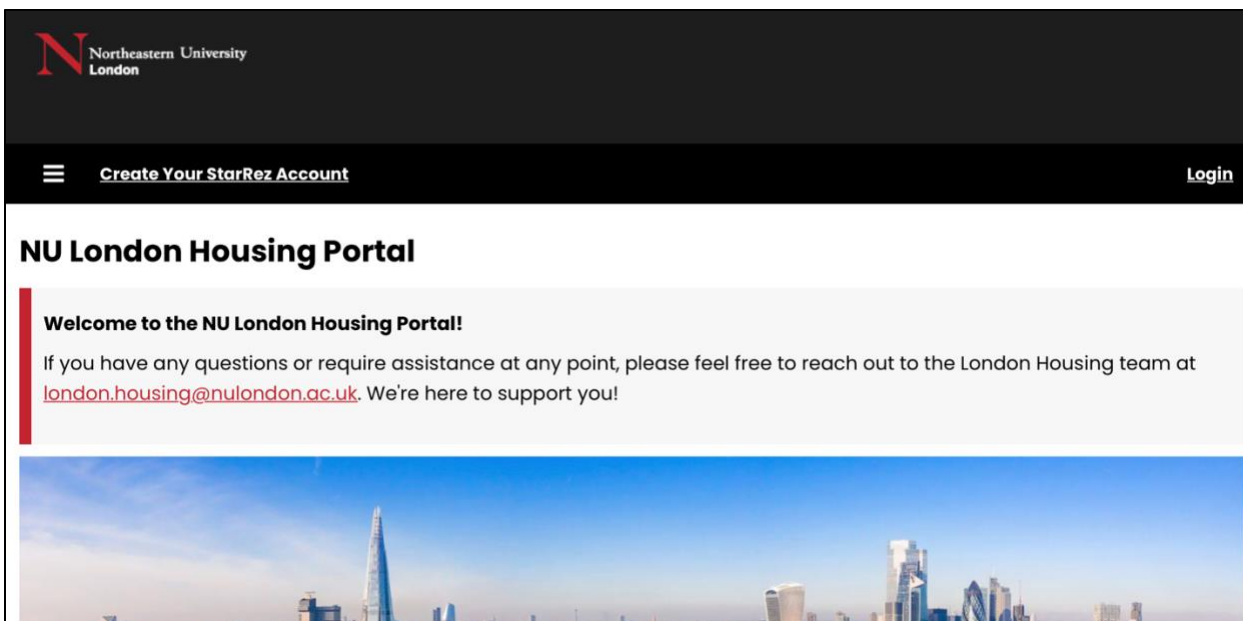
Username (Email Address):

New Password:

Confirm New Password:

[Go Back](#) [Save & Continue](#)

- After setting your username and password, you can login by clicking the tab located on the right side of the homepage. You are now ready to complete all Northeastern University London housing processes.



Additional considerations

NU London Residence Services understands that there is a lot to consider when picking your housing for the upcoming academic year.

At Northeastern University London, we are committed to ensuring an inclusive and supportive living environment for all students. We recognise that some students may require specific accommodations due to disabilities, medical conditions, or other personal circumstances. Our aim is to provide reasonable adjustments that help students fully engage with university life while maintaining the academic integrity of our programs.

Reasonable adjustment requests

A reasonable adjustment is a modification or support measure provided by the university to remove barriers that a disability may present. These adjustments ensure equitable access to education and university life without compromising academic standards.

To request reasonable adjustments, students must register with Northeastern's [Disability Access Services](#) and provide appropriate supporting documentation, such as:

- medical reports or notes from a general practitioner (GP)
- assessments from an educational psychologist
- reports from a psychiatrist or other relevant medical professionals

There are four categories of reasonable adjustments that housing can be taken into consideration when making housing assignments:

1. **Proximity to campus:** For students with mobility concerns or medical conditions that require easier access to campus facilities.
2. **Ground-floor or accessible rooms:** For students with mobility impairments or conditions that make stair access difficult.
3. **Studio rooms for students requiring a controlled environment:** For students with medical, sensory, or psychological conditions that necessitate a private living space.
4. **Dietary restrictions** – For students whose dietary restrictions qualify as a disability under DAS, such as Celiac disease.

Reasonable housing adjustments for students with disabilities or medical conditions are considered on a case-by-case basis. While we strive to meet all requests, some accommodations may be subject to availability.

If students believe they need a housing adjustment in London, regardless of their current registration status with DAS, we ask that they indicate this in the [Pre-Application](#). This allows NU London housing to monitor approved adjustments with DAS and NU London Student Support to ensure that all student needs are taken into consideration during the housing application process.

Students with approved reasonable adjustments on file with DAS will be matched to a room that fits their needs, as determined by supporting documentation. NU London Housing Team will share room information with students and then allocate them to said room.

Frequently Asked Questions (FAQs)

Can I look to stay in alternative accommodation?

Yes, it is not mandatory for Semester-in students to live in residence halls. However, please note that it is your responsibility to find alternative accommodation. Additionally, you will not have access to residence life resources if you choose to live elsewhere. These resources include a designated Residence Life Coordinator, an on-call line, family dinners, and residence hall events, etc.

Do I have to pay to stay in the residence hall?

No, your accommodation fee for living in the residence hall is already included in your program fee.

Can I book a viewing with Chapter Spitalfields?

Yes, you can but viewings have to be arranged with Chapter Spitalfields and booked in advance. Please note, depending on availability, they may not be able to show you the exact room types that are available to your program. Please contact Chapter Spitalfields at [020 3675 9210](tel:02036759210) to arrange. Available viewing time: 11am - 4pm (Mon-Fri).

Is a meal plan included?

No, there is no meal plan provided. In London, each student apartment will have a kitchen, including a mini fridge and stove top, so students are expected to prepare their own meals. This is a common aspect of the U.K. university experience.

What is included in the bedding and kitchen packs?

When you arrive at your residence hall, you will receive both a bedding pack and a kitchen pack to help you settle in comfortably. The bedding pack contains essential items, including a duvet with its cover, a fitted sheet, pillows, and pillowcases, ensuring you have everything you need for a good night's sleep. The kitchen pack is designed to provide you with basic cooking essentials and includes a pot, a pan, a mug, plates, a bowl, cutlery, and cooking utensils like a spatula. Students are responsible for bringing or purchasing towels and any other items they may need.

What time is the reception open daily?

The front desk at every residence hall is open 24/7, however most front desk staff begin their day at 8:00am. From 8:00pm to 8:00am, there is a night security staff member who is available to assist but may not be able to provide the same services as the front desk staff.

Can I choose to live in a different room type?

The Semester-In program is exclusively set up for 2-Bedroom Apartments. If you have an accommodation need that would prevent you from living in a 2-Bedroom Apartment, please contact the Semester-In team immediately and complete all necessary DAS registration and documentation. While we will do our best to meet your needs, please note that an alternative room cannot be guaranteed, even with approved accommodation.

Stay connected

Housing “How-To” and Q&A session

Join Residence Services on Tuesday 20th May at 11:00am (EDT) for an overview of NU London housing, including details about the residence hall, room types, and more.

Click [here](#) to register for the webinar. Can't attend live? Don't worry—each session will be recorded and shared with students afterward on the [Microsoft Discussion Board](#).

Book appointments with NU London housing

You can also book a 1:1 appointment with our Senior Housing Officer through [this link](#), or contact us anytime at london.housing@nulondon.ac.uk if you have any questions.